

Kaiser Permanente Northern California

The Fire Department is Taking a Last Stand.

What Happened When Our Hospital Heard These Words

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Presentation Objectives

Describe:

- Timeline
- Response
- Recovery
- Lessons learned
- Best practices



Photo Courtesy of
Kirk Pappas

Unprecedented Natural Disaster

- North Bay fires began in early hours of October 9, 2017.
- The fire spread quickly.
- Kaiser Permanente Santa Rosa Medical Center led a successful hospital evacuation.
- Served patients as Santa Rosa and the surrounding areas burned.
- All North Bay facilities re-opened after extensive review.
- Kaiser Permanente leaders focused on multiple needs during disaster.

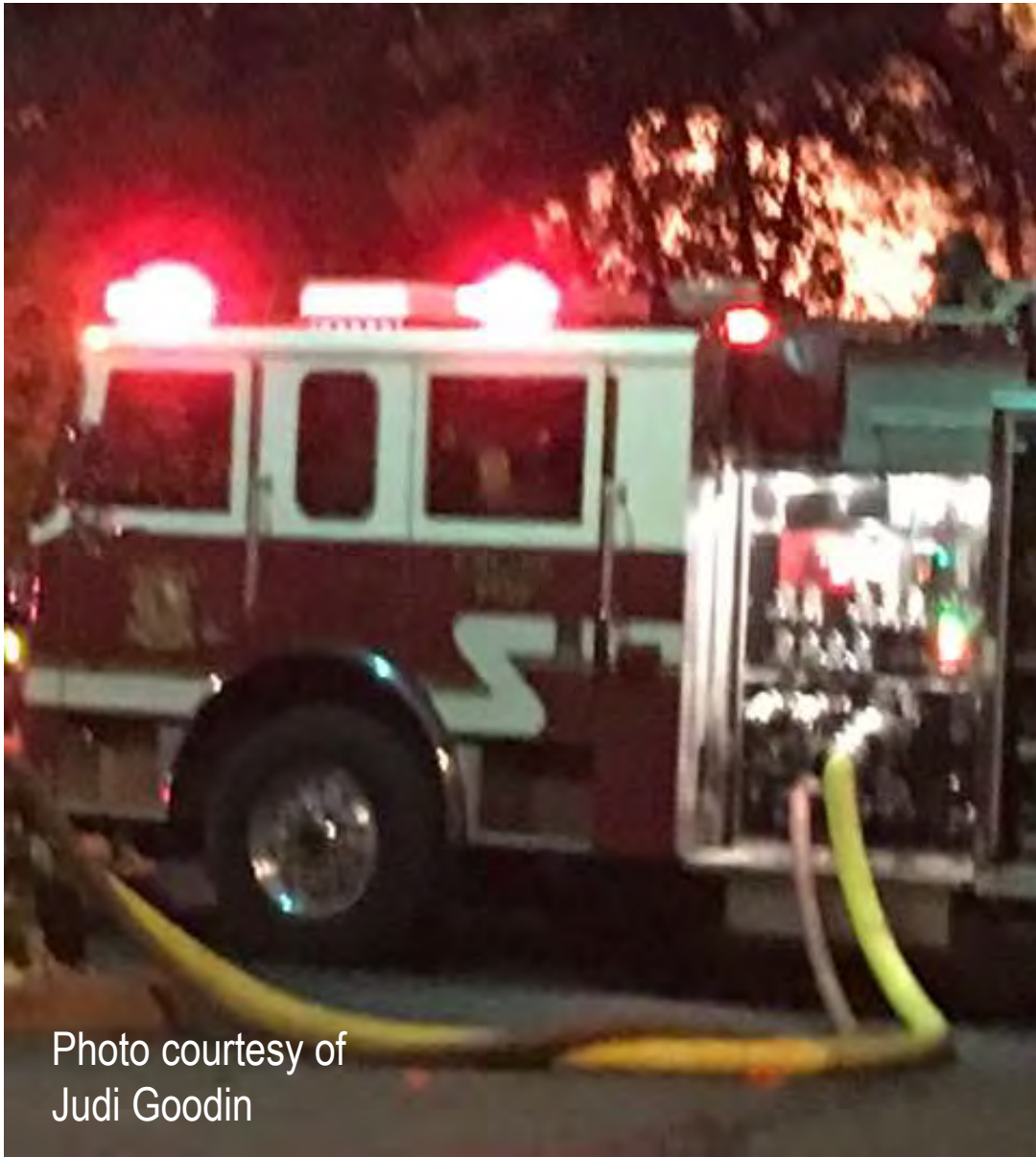


Photo courtesy of
Judi Goodin



Photo courtesy of
John Fannin



View from hospital floor
Photo by Wes McBride

Kaiser Permanente Northern California Region

Membership:	4.3 million
Hospitals:	21
Medical Offices:	242
Physicians:	8,950
Employees:	77,700

Kaiser Permanente Santa Rosa serves about 144,000 members and employs 350 physicians and 2,450 staff

Dreams to Devastation

Kaiser Santa Rosa Engineers Home Before and After the Fire

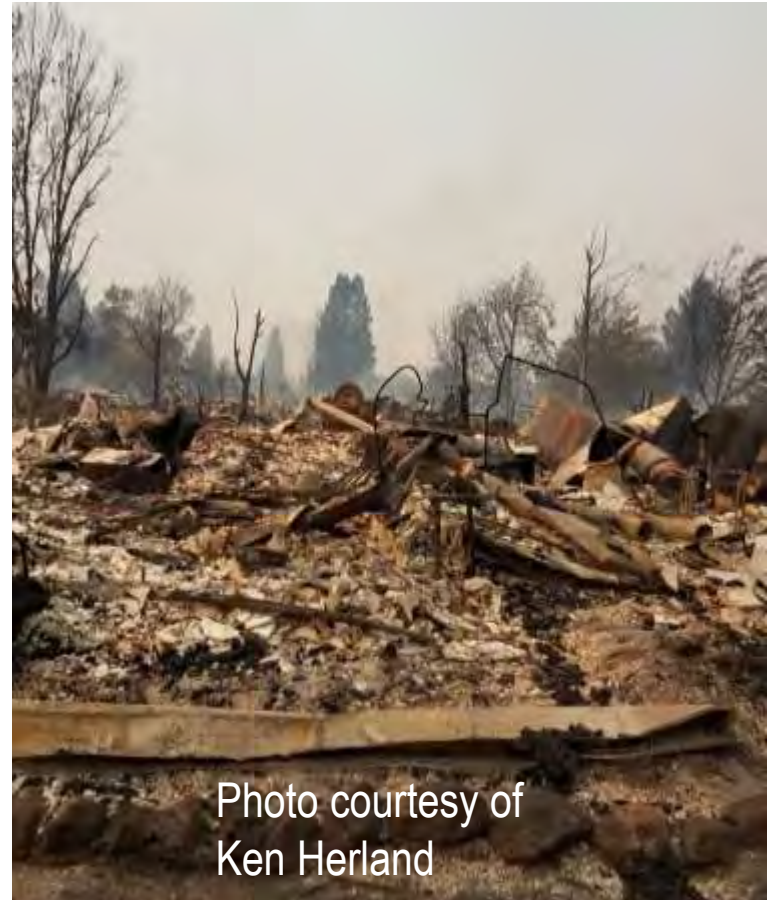


Photo courtesy of
Ken Herland

Tubbs Fire Timeline

- 9:43 pm Sunday October 8th: Tubbs Fire starts near Calistoga
- Within 5 hours, multiple large fires in Sonoma and Mendocino counties
- 11:45 pm: Fire travels 12 miles in 3 hours, approaches Santa Rosa from north
- 2:00 am: Fire jumps Hwy 101; continues east; consumes Coffey Park
- 2:30 am: Mass evacuations, bumper-to-bumper traffic leaving area
- 2:45 am: Sutter Santa Rosa Hospital begins evacuation
- 3:30 am: Kaiser Permanente Santa Rosa begins evacuation



Photo courtesy of
ABC 7 News

Staging Mode



Photo courtesy of
Judi Goodin

Staging Mode



Photo courtesy of
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Stronger Together



Online Video: <https://lookinside.kaiserpermanente.org/stronger-together>

Download Video: https://drive.google.com/open?id=1B5wXSyVB_dS-MZCWHLk8i97uafXNIUH4



Will Tran 
@KRON4WTran

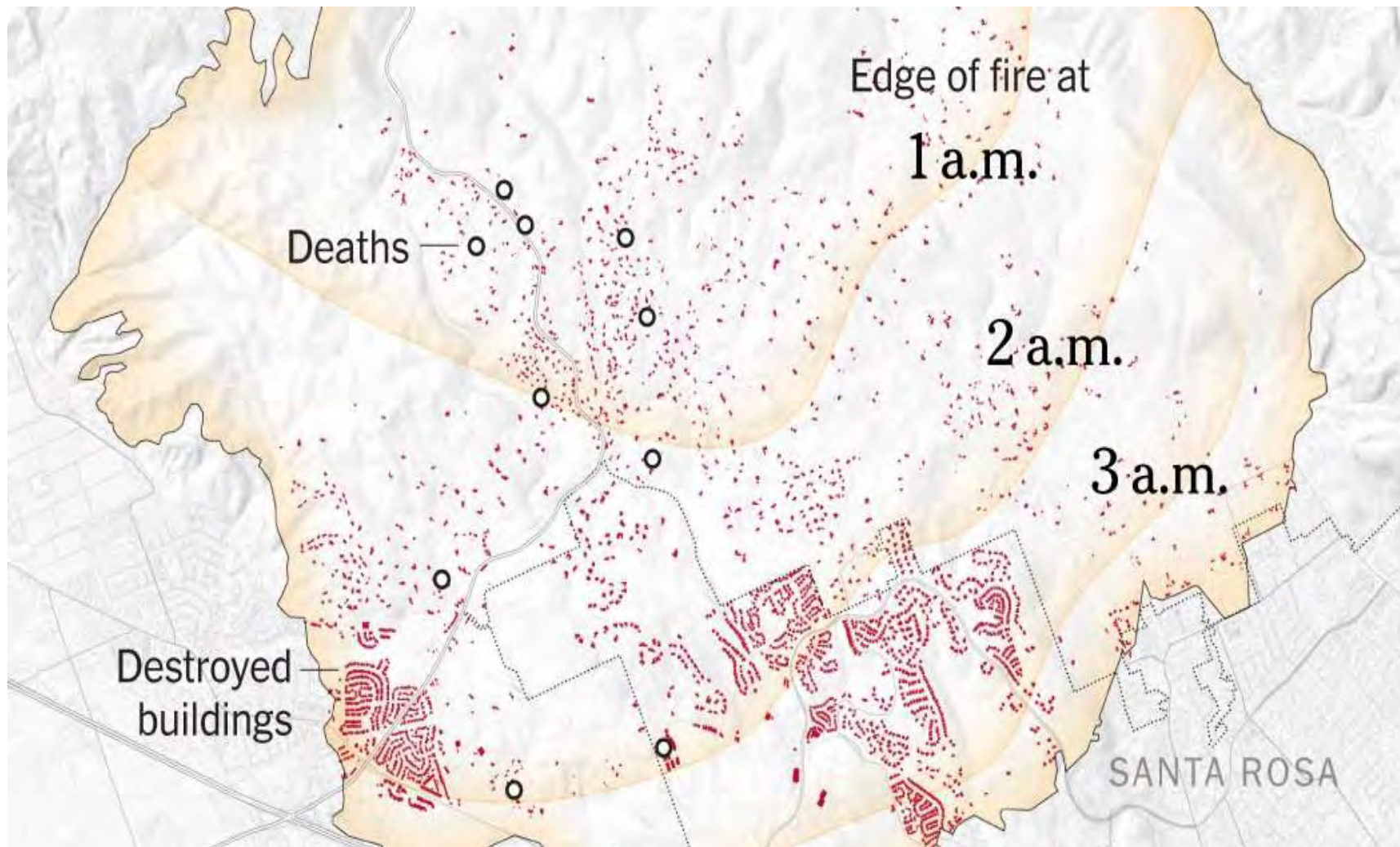
Follow



Breaking-city buses brought in to help evacuate patients from nearby Kaiser Permanente bc of massive wildfires.



6:16 AM - 9 Oct 2017



Source: New York Times

Kaiser Permanente San Rafael Impact

Evacuated patients from KP Santa Rosa arrived in ambulances, cars, and city buses.



Regional Support of Fire Response



Photo by Kirk Pappas

Recovery Mode

Kaiser Permanente in Santa Rosa reopens hospital, 17 days after fires forced closure



(1 of 3) Crista Gatti and Israel Vigil embrace in an emergency room filled with Kaiser Medical Center nurses as the hospital opens Wednesday Oct. 25, 2017, since the Tubbs fire ravaged Santa Rosa and Kaiser was forced to evacuate. Gatti lost her home in Coffey Park, and Denise Parsons, bottom, lost her rental house in the same area. (Kent Porter / Press Democrat) 2017

Recovery Mode



Photo courtesy of
Judi Goodin

Key Challenges



Lessons Learned





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Photo courtesy of
John Fannin

In the end...

- More than 200 Kaiser Permanente employees lost their homes
- Tubbs Fire tallies:
 - More than 36,000 acres burned
 - More than 6,800 structures destroyed, including 2,800 in Santa Rosa
 - 22 people died
- North Bay Fires / Wine Country Fires tallies:
 - More than 160,000 acres burned
 - More than 8,400 structures destroyed
 - 42 people died

Photo courtesy of
Judi Goodin



Lessons Learned





Questions?



Presentation Credits

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